

Feedback form



Disability Access and Inclusion Plan

This year, Council is making a new Disability Access and Inclusion Plan (DAIP). We have a DAIP to help us make Council welcoming, inclusive, and accessible for all.

To help us make the DAIP as useful as possible, we want to hear from people with disability in our community, and their families and supporters.

The questions in this form are about understanding your experience of accessing places and services, getting information, and feeling included.

There are 10 questions in total, some are multiple choice and some ask you to write in your answer.

To return your completed form:

- Photograph or scan it and email to info@wtcc.sa.gov.au
- Post to City of West Torrens, 165 Sir Donald Bradman Drive, Hilton SA 5033.

Return your form before 15 September 2025. For assistance phone 8416 6333.

About accessibility

01. Tell us whether it is easy or hard to access these Council facilities and services:

You can rate everything listed or just the ones you want to.

Community centres
☐ Easy
☐ Hard
☐ Not sure
West Torrens Library
☐ Easy
☐ Hard
☐ Not sure
Council programs and events
☐ Easy
☐ Hard
☐ Not sure
Mobile library and home library service
☐ Easy
☐ Hard
☐ Not sure
Toilet facilities
☐ Easy
☐ Hard
☐ Not sure
Parks and playgrounds
☐ Easy
☐ Hard
☐ Not sure

Community gardens
☐ Easy
☐ Hard
☐ Not sure
Ageing well services
☐ Easy
☐ Hard
☐ Not sure
Digital learning sessions
☐ Easy
☐ Hard
☐ Not sure
Recreational paths (like River Torrens/Karra Wirra Parri path)
☐ Easy
☐ Hard
☐ Not sure
City of West Torrens website
☐ Easy
☐ Hard
☐ Not sure

02. Tell us about any barriers you have seen or experienced that stop people from accessing Council facilities and services:

03. Which of the following would make Council places and activities more accessible for you?

Tick all that apply

☐ Hearing loops and other hearing assistance technology.
☐ Braille and tactile tools.
☐ Auslan.
☐ Quiet sensory spaces.
☐ Communication tools.
☐ Wheelchair and walker access.
☐ Accessible car parks.
☐ Easy to use website.
☐ None of these.
☐ Other

About getting information

04. How easy is it to find out about Council activities and services?

Select one answer only
☐ Easy
☐ Hard
☐ Not sure
☐ Other

05. What makes it easy or hard?

Skip this question if

- you have not selected either "Easy", or "Hard" in question How easy is it to find out about Council activities and services?

06. How do you prefer to find out about Council services and activities?

Tick all that apply

☐ Talking Points magazine
☐ City of West Torrens social media pages
☐ West Torrens Library social media pages
☐ Printed information provided at the library, community centres, or Civic Centre
☐ City of West Torrens website
☐ Email
☐ Word of mouth
☐ Phoning Council
☐ Other

About feeling included

07. What would make you feel more included and connected in the community?

Tick all that apply

☐ Programs at my local community centre that suit my needs.
☐ Programs at West Torrens Library that suit my needs.
☐ Information in accessible formats about community activities, events, and services.
☐ More information on the City of West Torrens website.
☐ Inclusive events and activities.
☐ Inclusive and accessible shops and businesses.
☐ Inclusive employment and volunteering opportunities.
☐ I don't know.
☐ Other

About the future

08. Tell us your ideas for a more inclusive and accessible West Torrens in the future:

About you

09. Do you identify with any of the groups listed below?

Tick all that apply

☐ Aboriginal or Torres Strait Islander person with disability.
☐ Culturally and linguistically diverse person with disability.
☐ Woman with disability.
☐ Child with disability.
☐ LGBTIQ+ person with disability.
☐ Person with significant intellectual disability.
☐ Person with high vulnerability due to disability.
☐ I don't identify with any of these groups.

10. Suburb **Required**

Which suburb do you live in?

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11. Age Group

☐ Under 9
☐ 10-14
☐ 15-19
☐ 20-24
☐ 25-29
☐ 30-34
☐ 35-39
☐ 40-44
☐ 45-49
☐ 50-54
☐ 55-59

☐ 60-64
☐ 65-69
☐ 70-74
☐ 75-79
☐ 80-84
☐ 85 and over

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